

[www.skipass-2alpes.com](http://www.skipass-2alpes.com) is a professionally published site in the sense of Article 6 III-1 of the law on confidence in the digital economy no. 2004-575 of 21<sup>st</sup> June 2004.

## IDENTIFICATION

### WEBSITE PUBLISHER:

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Limited company with a capital of €8,899,133.95  
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### PUBLICATION DIRECTOR

Antoine PIRIO, Chief Executive Officer

### WEBSITE PROVIDER

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## GENERAL TERMS AND CONDITIONS FOR SITE USE

### 1. DEFINITIONS

**Author** refers to any physical person having created the elements present on the Site, notably the tree structure, text, plans, photos and videos;

**Publisher** refers to the company Deux Alpes Loisirs;

**Browser** refers to the client software that allows connection to the Site;

**Site** refers to all the accessible resources under the domain name [www.skipass-2alpes.com](http://www.skipass-2alpes.com);

**User** refers to the person visiting the Site and the information consumer.

### 2. COPYRIGHT

French Legislation for copyright and intellectual property applies to the whole Site.

The reproduction, use, exploitation of photographs, images, plans, videos, texts, database extracts, graphic design elements and as a general rule any publication elements of the Site is forbidden without prior written agreement of their Author(s).

Failure to respect this prohibition constitutes as counterfeiting as sanctioned by Articles L335-2 et al. of the Intellectual Property Code.

### 3. BRAND RIGHTS

The brands of the website publisher and its partners as well as logos figuring on the Site are registered trademarks. Any complete or partial reproduction of these brands or logos made from the elements of the Site without express written authorisation of their bearers is thus prohibited in the sense of Article L713-2 of the Intellectual Property Code.

### 4. COOKIES

A cookie is a small quantity of data which is installed on the User's computer by a website.

#### Why do websites use cookies?

Webpages do not have any memory. When the User browses from page to page on the same website, it is not recognised as an individual person on these pages. Cookies allow the website to recognise the User's browser. Therefore cookies are mainly used to remember User preferences and choices, such as the language or currency for example, or to recognise the User when he/she browses the same site again.

## Do all cookies have the same function?

No, there are different types of cookies which fulfil different functions. Cookies are distinguished by their role, validity period and the third parties who place them on a website.

## How does the Site Publisher use cookies?

When the User connects to the Site, the Publisher installs various cookies in the User's computer to recognize the browser during the cookies' period of validity. These cookies are used in the following ways:

- A Cookie to ensure the smooth running of the command: These cookies are essential to the operation of our Site. We use them for online bookings. They allow you to store such things as the date you want to ski, and the number of skiers and their names. Without cookies, you could not book online as when you proceed through the booking process, the Site would forget the information already provided.
- Google Analytics: We use cookies provided by Google Analytics to evaluate the effectiveness of our Site and understand how visitors use our Site. This information allows us to know which pages are the most attractive, which products interest the most our customers and what types of offers they prefer. Although it is Google Analytics which records the information provided to us by our Site, we control the use of this data. If you do not wish to participate in the improvement of our Site, our products, our offers and our marketing strategy, you can disable this website analytical tool by clicking on the following link: <https://tools.google.com/dlpage/gaoptout> .
- Functionality Cookies: These cookies allow us to remember your choice (such as your username, the language you selected or your region) and offer optimized and customized features. Cookie management is different on each browser. This is described in the help menu of the browser, which informs the User how to change cookie options. The User can choose at any time to modify his or her cookies requirements by the means described below:

Pour [Internet Explorer™](#)

Pour [Safari™](#)

Pour [Chrome™](#)

Pour [Firefox™](#)

Pour [Opera™](#)

## 5. PROTECTION OF PERSONAL DATA

The personal data collected on this website is subject to a data processing aimed at

- Treating your order. This treatment is necessary for the execution of the contract that you conclude with Deux Alpes Loisirs;
- Creating and managing your personal account in which you can memorize your activities. This treatment is based on your consent.
- Processing your application for membership in the Owner Partnership Program. This treatment is based on voting consent;
- making you benefit from the advantages offered under the Owner Partnership program (discounts, prices, merchant benefits, etc.). This treatment is based on your consent;
- Sending you promotional offers, newsletters, and satisfaction surveys.

This treatment is based on :

- Concerning the messages sent by Deux Alpes Loisirs, on the legitimate interest of the latter to develop its activities, or on your consent.
- Concerning the messages sent by the Tourist Office of Les 2 Alpes, on your consent;
- Responding to inquiries, comments and complaints that you send us. This treatment is based on your consent;
- Answering your requests by "chat". This treatment is based on your consent;

Information field marked with an asterisk is required to allow the company Deux Alpes Loisirs to process the treatments mentioned above. The information of the other fields is optional.

The processing is carried out under the responsibility of Deux Alpes Loisirs, represented by Antoine PIRIO, acting as Chief Executive Officer, whose details are indicated in the legal notices.

The collected data are intended for:

- Deux Alpes Loisirs and its affiliated companies;
- All providers whose intervention is necessary to carry out the treatments mentioned above;
- The Tourist Office of Les 2 Alpes if you have consented.

These data may be transferred to a country that is not a member of the European Union. You can obtain further information on these transfers and the guarantees that apply to them with Deux Alpes Loisirs.

The collected data are stored for or the following periods:

- Data collected to process your orders for products and services: for five years from collection if the amount of the order is less than 120 €, for ten years if the amount of the order is equal to or greater than 120 €. As an exception, the number and the expiry date of your credit card are kept:

In any event, for 15 months after the last debit date for evidentiary purposes in the event of dispute of the transaction.

The cryptogram is not retained beyond the transaction;

- Data collected to create and manage your personal account: until the deletion of your personal account (the deletion of account implies the deletion of the sub-contacts related to this account);

- Data collected to process your Owner Partnership program membership: until your membership is terminated if we accept your application; during the time necessary to process your request in case of rejection of this request;

- Data collected to allow you to benefit from the advantages offered under the Owner Partnership program: until the termination of your program membership;

- Data collected to send you newsletters, satisfaction surveys and promotional offers: for 3 years from their collection. At the end of this period, this data will be kept for another 3 years if you agree to continue receiving newsletters, satisfaction surveys and promotional offers from Deux Alpes Loisirs;

- Data collected to respond to inquiries, comments and complaints that you send us: during the duration of these requests, comments and claims;

- Data collected to answer your requests by "chat": until the end of your discussion by "chat";

You have the right to access your data, have it rectified or erased, transferred to or to transfer to a third party, restricted or denied treatment. The company Deux Alpes Loisirs will comply with your request subject to compliance with the legal obligations incumbent upon us.

You have the right to withdraw your consent to the processing of your data at any time. The withdrawal of your consent does not affect the lawfulness of the processing performed prior to such withdrawal.

You can implement these rights:

- by post to: Deux Alpes Loisirs – Service clients – Le Meijotel – 38860 Les Deux Alpes, France or
- by email to: [dal-privacy@compagniedesalpes.fr](mailto:dal-privacy@compagniedesalpes.fr)

For reasons of confidentiality and to protect your personal data, The company Deux Alpes Loisirs must be able to verify your identity in order to respond to your request. To do this, you must enclose, in support of any request for the exercise the right mentioned above, a photocopy of an identity document stating your date and place of birth and bearing your signature in accordance with the provisions of the law n° 78-17 of 6 January 1978 known as the « Data Protection Act », article 92 of the Decree of 20 October 2005 for the application of that law, and Regulation (EU) 2016/679 dated 27 April 2016 on personal data protection and the free movement of such data.

Finally, you have the right to send a complaint to the CNIL if you think that your rights have not been respected. The contact details for the CNIL are as follows:

For the CNIL:

Commission Nationale de l'Informatique et des Libertés

3 Place de Fontenoy

TSA 80715

75334 Paris Cedex 07

France

Tel: +33 1 53 73 22 22

Fax: +33 1 53 73 22 00

<https://www.cnil.fr/fr/plaintes>

We use cookies and other chartplotters on our website. To learn more about their use and to set them up, please read our cookie policy (article 4 above).

## 6. LIABILITY

The website Publisher shall make every effort to offer Users information and/or tested and available tools, but shall not be held responsible for the absence of availability of information and/or the presence of a virus on the Site.

Furthermore, the Publisher cannot be held responsible for information issued on websites to which hyperlinks are directed and which are not under his editorial control.

For maintenance reasons, the Publisher may interrupt the Site endeavouring to give prior notice to its Users.

The User acknowledges having read the present terms and conditions and commits to respect them. The User acknowledges having checked that the configuration used does not contain a virus and is in perfect working order.

Finally, the Site User may not set up hyperlinks directed to this Site without the express prior authorisation of the Publisher.